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To Whom It May Concern

Quality Bakers Hawkes Bay is a Goodman Fielder Company. The Company Policy places high values on Audit Trails therefore it is imperative that our sub-Contractors have a similar trait particularly where compliance procedures are carried out.

Hawkes Bay Planned Maintenance Ltd approached Quality Bakers Hawkes Bay in July 2010 and demonstrated their paperless web based Planned Maintenance system (pm-online) based around features required for Building Warrant of Fitness Compliance under the Building Act. Hawkes Bay Planned Maintenance Ltd's service capabilities complied with the Goodman Fielder contractor model and added to this the "pm-online" system was ideal for our requirements in a factory environment.

Our Company Engineer responsible for plant & systems upkeep is able to track very easily the work that the system has logged to be performed and is able to prepare cash flow forecasts based on remedial work that the system has highlighted. All records (check sheets, system failures, Test History, Alerts etc.) including photos are stored on the web site in easily assessable files for any future requirements and we don't have to search through boxes of paper for our plant records. We are now able to systematically plan our plant maintenance requirements for the site and able to check that on site contractors are actually providing the service that they have been contracted and paid to do.

We are extremely pleased to recommend Hawkes Bay Planned Maintenance Ltd to prospective Companies and advise that all features displayed in the "pm-online" system demonstration have come to fore.

Dwayne Munro
Manufacturing Manager